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## **QAULITY POLICY STATEMENT**

Rapid Equipment Hire provides an equipment hire service for builders, contractors and civil works. Equipment includes hand power tools, compaction gear, generators, pumps and road safety equipment to name a few. We take pride in not only providing good quality and the latest technology, but offering a fast and efficient delivery of equipment when requested. Being a preferred supplier for some of the Coast's largest firms and Government contracts is testimony to this.

To enable us to meet customers high expectations and maintain a strong competitive edge in the marketplace, we implemented a Management System which became compliant with the ISO 9001:2008 international standard in 2014. This system outlines company objectives and monitoring procedures to ensure compliance with Workplace Health & Safety standards of AS 4801-2001, and Environmental Management standards of ISO 14001-2004. For more details look at specific policies for our Workplace Health & Safety and Environmental ideologies.

This system is actioned daily by all team members and reviewed monthly through tool box meetings to ensure the quality, safety and environmental delivery our goods and services are consistent with our standards. Genuine process and service improvements are tabled from these meetings and actioned in an Improvement Register as they arise. A Management Review and Internal Audit of our Management System are conducted once yearly, with the purpose of analysing the data collected throughout the year. Accordingly, objectives, processes and policies will be updated and actioned by all staff to ensure the company is continually moving forward in its quest for Quality Management.

Mick Garske  
*Director*

Andrew Fidler  
*Director*